



Hey There!

Thank you for choosing Bounce-A-Rama for your one of a kind birthday party experience!

My name is Bounce, and I'm so excited to help you celebrate your birthday! Here at Bounce-a-Rama we love making birthday celebrations a wonderful memory for everyone. Our enthusiastic and very well trained staff will help you with all your party needs, and I'm here with you right now to guide you through the party process. Please read over the following information in order to ensure a flawless party experience, and thanks again for choosing Bounce-A-Rama Parties!





Party Parent Checklist and Suggested Timeline

- Time of Booking**
- \$100 deposit to secure party date
 - 100% refundable if cancelled within 24 hours of the deposit date.
 - Sign Liability Waiver & Party Terms of Agreement
 - Get your free invites! Pick up, download, or request that they be mailed to you!
 - Place food and party add-ons if ready.
 - 2 pizzas and 2 pitchers come with our Gold and Silver packages.
 - Double check itinerary: correct date, time, spelling of child's name

- About a week until the party**
- You will receive a confirmation call from a Bounce-A-Rama Party Staff
 - Order food and Party add-ons!
 - All our food, found in our Catering Menu, is made fresh to order. In order to avoid kitchen delays let us know what food you want ahead of time!
 - Provide an official head count of children and adult guests
 - Choose your personalized decoration colors:
 - Any combination of pink, red, green, purple, blue or yellow
 - Ask additional questions or address any possible concerns

- 20 minutes before your party**
- The party parent will check in at the "Party Check In" Counter.
 - Your guests should arrive 10 minutes before the party start time to check in at the party check-in desk.

- Party Time!**
- Children can immediately start to play on the inflatable rides in BouncePark™ or arcade games in GameZone™ at start of party.
 - 30 to 45 minutes after party start time your food will be served, followed by cake in private party room.
 - After your 2 hours in the private party room, you and your guests are welcome to stay in Bounce-A-Rama facility to play in the Game Zone and dine at our pizzeria restaurant (see rules for dining area table use limits posted or ask our staff). Additional unlimited use of BouncePark inflatable rides can be purchased for additional cost.

- 15 minutes prior to the end of the party**
- Party hosts will help you pack up any gifts and/or leftover food for your easy departure.

- 5 minutes prior to the end of the party**
- The birthday child will be brought out to our Prize Spin Wheel for the opportunity to win more birthday prizes!

- The end of the party**
- The party parent will be escorted by a party host to the "Check Out" counter and settle any remaining balances





Parent Host Name	
_____	_____
Child's Name and Age	Date & Time of Party

Party Terms Of Agreement

I, _____, acknowledge that by paying my deposit to book my party I accepted the following terms and agreements.

- | | Initials |
|--|-----------------|
| 1. The information on the itinerary is accurate, understood, and agreed upon. | _____ |
| 2. I understand that my deposit is refundable ONLY if my party is cancelled within 24 hours of the deposit date. | _____ |
| 3. I understand that the only decorations I am allowed to bring are additional paper goods such as plates, napkins, tablecloths and tabletops. | _____ |
| 4. I understand that I am not allowed to bring helium tanks, piñatas, confetti, or glitter. If I do bring wall decorations, I agree to only use BLUE PAINTER'S TAPE for easy, non-damaging removal. I will not use any other tape or tack. If necessary, I agree to pay a minimum \$350.00 or more for to reimburse Bounce-A-Rama Corporation for any damages or clean up fees caused by my decoration. | _____ |
| 5. I understand that in order for children to play in the Bounce Park they must be 12 years of age or younger, and shorter than 62 inches in height. Only children who are less than 42 inches tall may play in Bounce Park Junior. I understand that there may be other ride-specific height requirements and that my guests must adhere to all requirements listed. | _____ |
| 6. I agree that adults and teenagers (13 years and older) are not allowed to play on inflatable rides. Only adults (18 years or older) may only assist children with a Bounce Park Jr. wristband. I understand these safety restrictions and will do my best to enforce them. | _____ |
| 7. I understand that any tardy guests will not receive additional time in BouncePark or any discounts. Please remind your guests that it is important to show up on time for your party. | _____ |
| 8. I agree that all prices are per child and there is a fourteen (14) children minimum charge for a reserved private party room. A party room can accommodate up to 25 children per party. | _____ |
| 9. I understand that seating is guaranteed for children only. Private party rooms typically can accommodate 30 to 45 total guests (children and adults). Rooms are reserved on first come first serve basis and can be rescheduled depending on calendar availability. | _____ |
| 10. My guests and I will exit the private party room 2 hours after reserved party start time. No guest may remain in the party room. No exceptions. | _____ |
| 11. I understand that Bounce-A-Rama will store only one (1) birthday cake (no ice cream cake is allowed) for my party. Bounce-A-Rama, and its staff will do their best to care for and handle my cake, but in no circumstances whatsoever, shall they be held liable for any unfortunate accident that may lead to the mishandling of my cake. | _____ |
| 12. I agree to not bring outside food or drinks including but not limited to drinks, ice cream, or potato chips. I understand that failure to comply with this will result in a penalty of \$350.00 or more for outside food or drink brought into the facility. | _____ |
| 13. I also understand that all children must wear socks at all times with no exceptions. | _____ |
| 14. I acknowledge that there are other rules and regulation applies in addition to the terms and conditions noted above that I agree to follow. By admission in any form to Bounce-A-Rama and BouncePark, you acknowledge the understanding and acceptance of Bounce-A-Rama House Rules, Bounce-A-Rama Liability Release Waiver, BouncePark™ rules and regulations, and any other signs posted throughout the facility. Failure to comply with these regulations will result in getting asked to leave the facility without a refund. | _____ |

I have thoroughly read, understand and agree to the terms of my party as listed above.

Print Name _____ Date

Signature



Parent Host Name	
_____	_____
Child's Name and Age	Date & Time of Party

Liability Waiver

Understanding that all reasonable precautions have been taken to assure that Bounce-A-Rama facilities are as safe as possible, I acknowledge that the inflatables and activities at Bounce-A-Rama have inherent risks and may result in serious injury, paralysis, or death. I further understand that the activities and inflatables will be shared with others over who Bounce-A-Rama has no control; and I, for myself, my child, or ward understands and freely accept this Waiver and Assumption of Risk in consideration of the opportunity to use the facility, or to participate in any parties or activities at/by Bounce-A-Rama; and I, for myself, my child, my party guests, any individuals attending my child's party, or ward and on behalf of my or their heirs, assigns, personal representatives, and next of kin, knowingly and freely accept and assume all risks, both known and unknown, even if arising from negligence from other participants or employees and AGREE TO RELEASE, DEFEND, INDEMNIFY, NOT SUE AND HOLD HARMLESS Bounce-A-Rama, its principals, its officers, its owners, its agents, its employees, equipment manufacturers and sponsoring agencies and other participants with respect to any and all claims, including but not limited to actions, expenses, injuries, disability, death, paralysis or loss or damage to personal property to the fullest extent of the law. In addition, I, the parent, the adult guardian, fully agree to pay for all medical costs, attorney's fees, and all other damages from injury to him or herself or those minor participants; and I, for myself, my child, party guests, any individuals attending to my child's party, or ward, fully understand that by admission to Bounce-A-Rama in any form agree to follow the stated and customary terms, rules and conditions for participation at Bounce-A-Rama. If I become aware of, or observe any hazard or potentially dangerous condition during my attendance/participation, I will notify the nearest employee immediately; and I, for myself, my child or ward, understand and freely accept that by admission to Bounce-A-Rama in any form agrees and certifies that participants are physically fit and able to participate in all activities presented at Bounce-A-Rama; and I have read the above release and assumption of risk acknowledgement and agree to be bound by it for myself and all minor participants for whom I am responsible for.

ADMISSION IN ANY FORM TO BOUNCE-A-RAMA, I ACKNOWLEDGE THAT I HAVE READ THIS AGREEMENT AND RELEASE OF LIABILITY AND FULLY UNDERSTAND ITS CONTENTS.

If any part of this Waiver is held invalid or unenforceable, the remaining portions shall remain in full force and effect.

Print Name _____
Date

Signature



Frequently Asked Questions

If you do not find the answers to your questions here, please feel free to email party@bounce-a-rama.com or call 408-200-8888.

Is a deposit required?

A \$100 deposit is required to make a reservation. The balance is due at the time of check in on the day of the party. Any additional charges incurred during the party will be billed at time of close out.

Can I get a refund?

The deposit is refunded if the party is cancelled within 24 hours of deposit date. No Exceptions.

Can I change the reserved party date?

The reservation date can be changed if we are notified within 7 days of booking date. We will do our best to accommodate you based on availability.

What happens if my guest counts changes?

We cannot guarantee that we can increase your seating in private room once a reservation has been made. If you do think more guests will attend please let us know, and we will increase the seating occupancy if available. Additionally, we will charge for the number of children booked. If not all the children attend the party, we will still charge for the minimum of fourteen (14) children, regardless of final head count. We only guarantee seating for paid children.

When do I need to arrive?

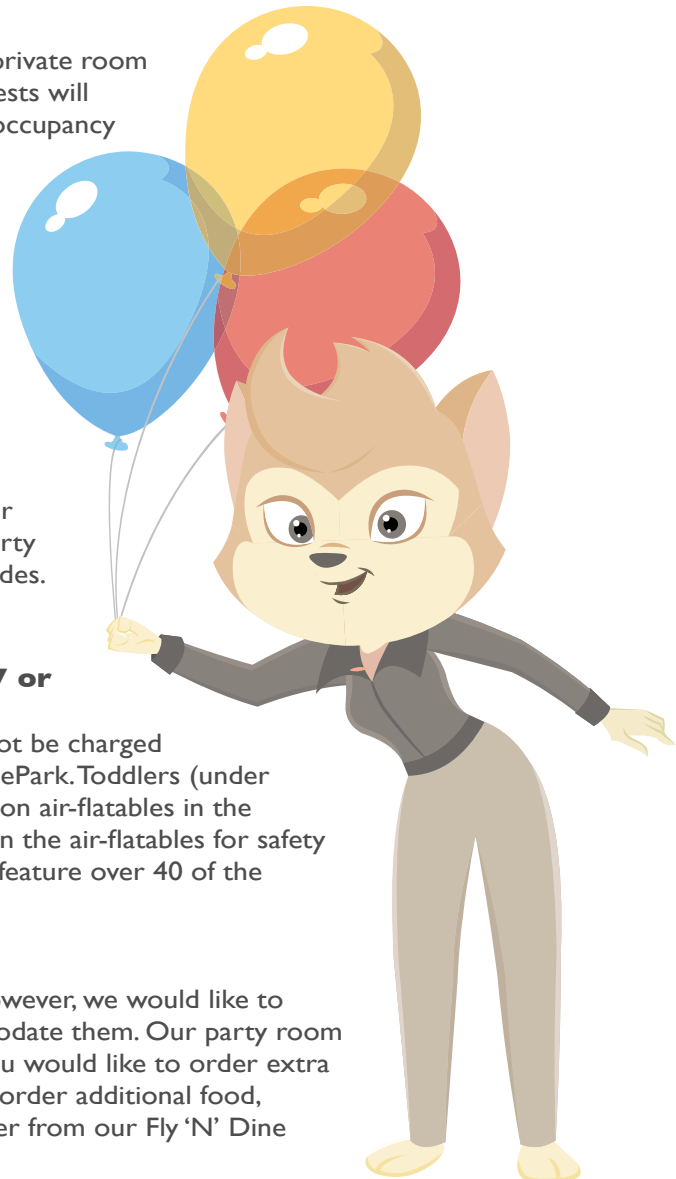
You should arrive 30 minutes early to check in with your party host/hostess. Your guests will not be allowed into the play area until you arrive. Your guests should arrive when the party time is set to begin. At this time you will need to decide what type of pizza and drinks you would like for your event and the host/hostess will review with you how the party will run and see if you would like to add on any party upgrades.

Will I be charged for children who are under 2 years old or adolescents between ages 13 to 17 or over 60 inches tall?

Children not meeting the age or height requirements will not be charged for since they can not play on air-flatable rides in the BouncePark. Toddlers (under 2 yrs old) will only be charged for if you want them to play on air-flatables in the BouncePark. Adults and adolescents, who are not allowed on the air-flatables for safety reasons, can enjoy their time in our GameZone where we feature over 40 of the latest redemption and arcade games!

Will I be charged for adults?

No, we do not charge for the adults attending the party. However, we would like to know how many may be attending so that we may accommodate them. Our party room typically has capacity to accommodate up to 40 guests. If you would like to order extra pizza and drinks, let your host/hostess know. If you wish to order additional food, please see Party Catering Menu. Food is made fresh-to-order from our Fly 'N' Dine Restaurant.



Do I need to stay on the premises at all times?

Yes. We are not a drop-off facility, and a party child's guardian must remain on the premises at all times.

Is outside food allowed?

No. The only outside food allowed is a birthday cake. Food can be purchased from our Fly 'N' Dine Restaurant. Please see our Party Catering Menu for details. Guests will be fined a minimum fee of \$350 and may be asked to leave the facility if they bring in outside food. Any special dietary needs due to medical reasons such as food allergies, diabetes, and medical diets must be documented in writing and signed by both the parent and family doctor.

Can I bring my own decorations?

Yes, you may bring your own party ware such as plates, napkins, tablecloths and tabletop decorations. We do not allow piñatas, confetti or glitter. Only use blue painter's tape for easy non-damaging removal. No other tape or tack may be used. If you have a special sign or banner that you are interested in displaying. No outside helium tanks are allowed in our facility. We offer helium balloons and Mylar balloon options (please see Add-On items). If you decide to bring your own decorations, you will have access to your party room at your designated party start time and bear sole responsibility for all set up and clean up of your own party décor. Please allow time for your decorating needs. You cannot enter the room early or before the start of your party to decorate and there will be no additional time given in the party room for your own décor needs, NO EXCEPTIONS!

Are there in-and-out privileges of the BouncePark once the party has started?

Yes, party guests must keep wristbands on at all time. Wristbands allow re-entrance to Bounce Park and the private party room.

How long does a party session last?

Party sessions are a total of 2 hours. Guests will have access to party room at the start of the designated party time. During the sessions guests are granted access to BouncePark, where they can enjoy the air-flatable rides along with access to our Game Zone, where we feature a wide selection of the latest child-friendly arcade games, kiddy rides and redemption games.

Do we have to leave after the party has ended?

You are required to leave the Party Room and BouncePark immediately once your party time has ended. The private party room will need to be vacated so that we can set up for the next event. No exceptions. However, you are welcome to stay within the GameZone or the BouncePark at an additional cost. A reduced rate is available for additional play inside BouncePark (See *Party Host*).

Can I spend more time in the private party room after the party session is over?

All guests must exit the party room two hours after their party start time. No Exceptions.

Can I spend more time in the BouncePark after the party session is over?

All guests must exit the BouncePark 2 hours after their party start time. Guests may re-enter BouncePark with purchase of additional Unlimited Playtime in the BouncePark for \$4.95 per child.

How should I dress for the Air-flatable Bounce Park?

Socks are required to play on air-flatable rides. Also, we suggest guests wear long sleeve shirts and pants.

Do party packages include clean up?

Yes, our staff is ready to help you clean up and get you going after the party.

What is your gratuity policy?

The Bounce-A-Rama staff is trained to provide outstanding customer service. Your generosity is greatly appreciated, especially after a job well done.